

Course Registration

Customer Education

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THE NETHERLANDS

For Teradata Customer Education questions
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TeradataEducationNetwork.com

Course(s)	Date(s)

Location

Price

Participants

Full Name	Email

Logistics Contact: _____

Billing Details

Customer Name	
Main Billing Contact	
Email	
PO Number	
Full Billing Address	
Phone Number	
Additional Comments	

Invoice Details (If different to Billing Details)

Attention	
Address 1	
Address 2	
Email	
Phone Number	

TERMS AND CONDITIONS

Where a Master Agreement, Master Solutions Agreement or similar frame agreement ("Master Agreement") is in place between Teradata and the Customer these Terms and Conditions supplement the Master Agreement. In the event of any conflicting terms, these Terms and Conditions takes precedence over the Master Agreement.

BOOKING YOUR COURSE

Course bookings can be made by completing, scanning and emailing this form to International.TeradataEducation@Teradata.com. Provisional bookings can only be held for 48 hours.

CONFIRMATION

Confirmation of the booking by TERADATA will be sent out as soon as the Customer Purchase Order is received. Full joining instructions will be sent out two weeks prior to the start date.

INSTRUCTOR LED COURSE CANCELLATION POLICY

Telephone cancellations must be confirmed in writing within 48 hours. To avoid charges, enrolments must be cancelled no later than 10 business days prior to the start of the class. Confirmed students who cancel or reschedule within the last 10 business days prior to the start of a class or fail to attend a class (no-shows) will be charged full tuition. Student substitutions may be made at any time without penalty. Please inform the reservation centre in advance so that the materials will be ready for students when they arrive.

TERADATA CANCELLATION

TERADATA reserves the right to cancel any class with a minimum of 10 business days' notice to confirmed students. Amounts paid for course fees will be refunded if the Customer does not wish to transfer to an alternative date. TERADATA cannot accept responsibility for penalties associated with advance travel ticket purchases or for any other related expenses.

PRIVATE ON-SITE EVENT COURSE LOGISTICS

The final Logistics Worksheet (with number of participants, course location, contact person) has to be send to the Course Coordinator International.TeradataEducation@Teradata.com 10 business days prior to the start of the class. If the notification period is shorter than ten business days, rush printing and shipping charges for course materials will be billed to the Customer. TERADATA will charge the number of class seats based on the final student count indicated on the Logistics Worksheet.

INTELLECTUAL PROPERTY

All courses and courseware materials, on any medium, are the intellectual property of TERADATA and protected under copyright laws. Courseware materials may not be duplicated or altered without written permission from TERADATA. No portion of the class may be recorded.

DATA PRIVACY

TERADATA will process personal data in accordance with the Global Privacy Policy which can be viewed on our website.

PREREQUISITE TRAINING

For the benefit of all our customers, TERADATA reserves the right to require prerequisite training on certain courses. This will ensure all students have a minimum level of knowledge before undertaking key programs. Exemptions to this requirement may be based upon a student's previous work experience and can only be agreed in advance with the TERADATA Customer Training Manager.

FEES

All course fees are exclusive of trainer travel expenses and VAT. Students attending only part of the course will be charged the full course fee. Invoicing will occur upon start of training event. Payments are due within 30 days after invoice date.

LIABILITY

Teradata's liability is unlimited in cases of personal injury including death caused by Teradata's wilful misconduct and gross negligence. To the maximum extent permitted by law, in no event will Teradata be liable for any special, punitive, exemplary, economic, incidental, indirect or consequential loss or damages or any loss of profit, loss of revenue, loss of interest, loss of data, loss of use, loss of goodwill or business opportunities, which arise directly or indirectly, out of or in connection with the provision of any services or training course. In all other cases Teradata's liability is limited to the amount paid by Customer under the Purchase Order at issue. All implied conditions, representations, warranties or undertakings (whether statutory or otherwise) are to the fullest extent permitted by law, expressly excluded.

PRE-PRINTED PO TERMS

The parties agree that any provisions on your purchase order forms or on Teradata's order forms, such as pre-printed terms and conditions typically found on their reverse side, shall not apply and are superseded in their entirety by these Terms and Conditions.

(Terms and conditions as of 01/05/18)

Approver Name

Signature

Date

Teradata Name

Signature

Date