



## Microsoft Data Platform Services Team

**Claraview provides a complete Platform Services operation. Even organizations with strong in-house IT capabilities make use of Claraview to take advantage of specific disciplines or for off-hours support.**

The Claraview Microsoft Data Platform Services team provides deep product and industry knowledge to help organizations plan, implement, maintain, and optimize the Microsoft data platform infrastructure. Our expertise and long experience as Microsoft Certified Partners help organizations maximize the benefits of creating solutions based on SQL Server, SharePoint Server, and other elements of the Microsoft data platform.

### Helping Organizations Maximize Data Value

Data acquisition, integration, exploration, and value maximization continue to be top priorities for organizations of all sizes and across all verticals. Organizations need to derive as much value as possible from the ever larger realm of data. From operational data, to smart data, to big data, and to the expanding area of mobile data, there is a wealth of information to use.

The Microsoft data platform provides a powerful set of tools for harnessing the value of data—including SQL Server Integration Services, Reporting Services, Analysis Services, and other resources. And Microsoft SharePoint Server can be used to create custom access to data reports and related documents. But integrating these tools into a tightly designed, securely deployed, and well supported and maintained solution requires a skillset both broad and deep. That's why customers around the world turn to the Claraview Microsoft Data Platform Services team.

### Microsoft Data Platform Services Team

#### The Need

Maximize the efficiency and value of your data management operations on the Microsoft Data Platform.

#### The Solution

The Claraview Microsoft Data Platform team provides industry-leading experience and best practices across a spectrum of project needs, including:

- ▶ Advisory Services to help with your project assessment and design
- ▶ Projects and Implementation Services to help with build and deployment
- ▶ Support and Maintenance Services to set you up for efficient operations
- ▶ Platform Services for complete remote services, or to augment your in-house IT operations

#### The Benefits

- ▶ Lowered support costs and increased expertise through the Claraview Microsoft Data Platform Services team
- ▶ World-class services on an as-needed basis
- ▶ Deep knowledge and proven best practices and processes

# From Design to Build to Run— We Can Help

The Claraview Microsoft Data Platform Services team can provide industry-leading guidance for whatever stage you need. We are SQL Server and SharePoint experts at design, deployment, and ongoing managed services for maintenance and optimization.

While Claraview has extensive experience in helping organizations design, deploy, and manage data warehouse and BI solutions, customers take advantage of that same expertise across a spectrum of data needs. If your project includes data—or information sharing through SharePoint Server—we can help.

## A Team to Help You Succeed

Our Microsoft Data Platform Services team helps you meet your data needs through our ability to provide expert data integration, services and solutions to help you optimize and gain full benefits from your data assets.

Our deep product-specific knowledge has guided design, implementation, and maintenance of data-related solutions at Fortune 500 as well as mid-market companies across the Retail, Finance, Insurance, Government, Healthcare, Manufacturing, Media, Communication and Entertainment sectors.

Our services span the three basic elements of need:

### Advisory Services

During the design stage of your project, our Advisory Services team can help you make all the right moves. Take advantage of

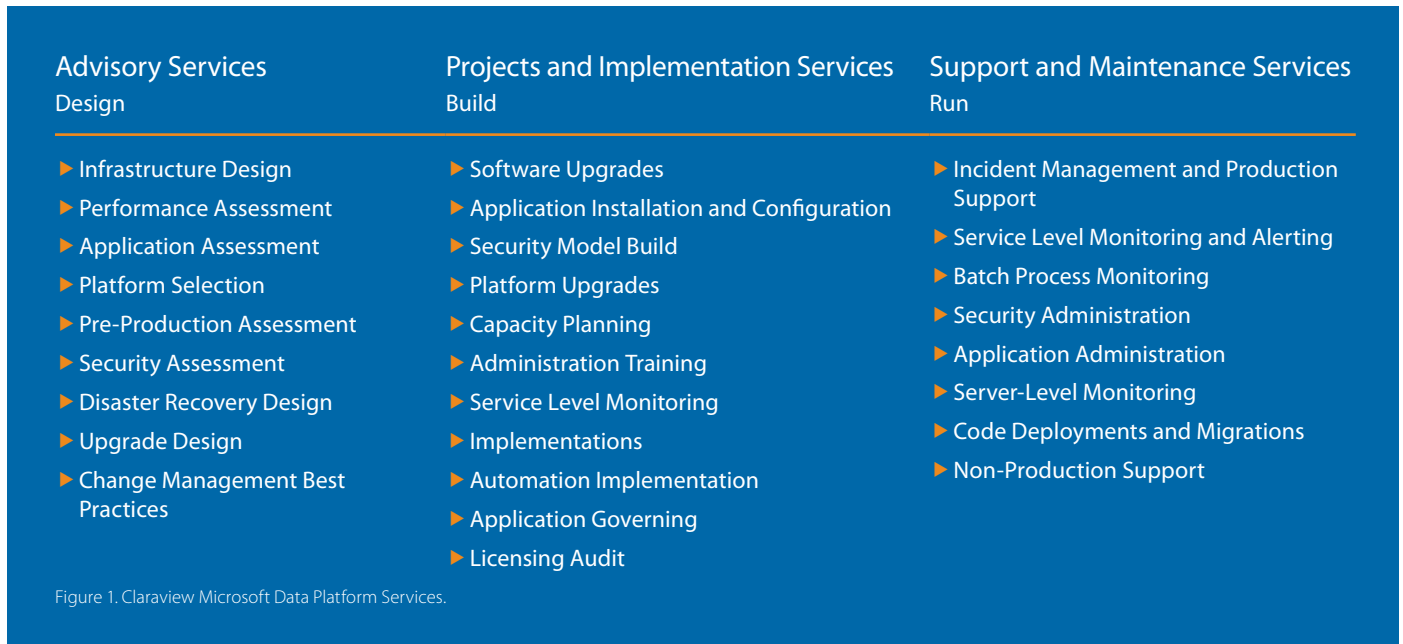
our combined years of in-the-field expertise to help you determine the best solutions across all of the critically important decision points, including:

- ▶ Performance Assessment and Optimization
- ▶ Platform Selection
- ▶ Upgrade Design
- ▶ Infrastructure Design
- ▶ Disaster Recovery Design
- ▶ Application Assessment
- ▶ Security Assessment
- ▶ Pre-Production Assessment
- ▶ Change Management Best Practices

### Projects and Implementation Services

Whether deploying a brand new system or upgrading your existing infrastructure, our Projects and Implementation Services team can help you maximize the value of your investment. A sample of services includes:

- ▶ Software Upgrades
- ▶ Application Installation and Configuration
- ▶ Security Implementation
- ▶ Platform Upgrades
- ▶ Capacity Planning
- ▶ Administration Training
- ▶ Application Governing
- ▶ Licensing Audit



## Support and Maintenance Services

Once a solution is deployed, we can help support, maintain, and optimize your infrastructure through our support and maintenance services, including:

- ▶ Application Administration
- ▶ Security Administration
- ▶ Incident Management and Production Support
- ▶ Service Level Monitoring and Alerting
- ▶ Batch Process Monitoring
- ▶ Server-Level Monitoring
- ▶ Code Deployments and Migrations
- ▶ Non-Production Support

## SharePoint Migrations

SharePoint was designed to be easily customizable so organizations could create solutions that precisely met their needs. While the customizations add value to an organization's daily operations, these changes can make it difficult later when it is time to migrate to a new version of the product.

While upgrading to a new version of SQL Server is a comparatively easy process, the customizations within SharePoint can prove problematic simply because SharePoint can touch so many parts of your infrastructure.

Our Microsoft Data Platform Services team can analyze your code from the web tier, to the application tier, to the data tier, to identify what needs to be done to enable a smooth migration. This means you can continue to enhance the value of SharePoint through your customizations, without getting left behind.

## Platform Services

Often the value of optimizing and stabilizing your Microsoft data platform is not realized until an outage occurs. For organizations that need to outsource daily management of their Microsoft data platform, or who want to augment their in-house IT capabilities, Claraview provides a complete Platform Services operation. Even organizations with strong in-house IT capabilities make use of Claraview to take advantage of specific disciplines or to provide off-hours support. Claraview helps customers be able to provide the right resource, at the right time, for support and maintenance activities without overburdening internal resources. Just a subset of our full range of Platform Services includes:

- ▶ Application Monitoring
- ▶ Application Maintenance
- ▶ End-User Application Support

- ▶ End-User Application Privilege and Security Administration
- ▶ ETL/SSIS Support
- ▶ After Hours and Emergency Support
- ▶ Report Distribution Management
- ▶ Service Management and Communication
- ▶ Technical Issue Management
- ▶ Server Configuration Management
- ▶ Software Upgrade Planning and Execution
- ▶ License Management and Compliance

## About Claraview

Where other business intelligence (BI) and data warehousing (DW) firms see only data sets, Claraview finds the underlying business challenges and opportunities and helps clients turn data into actionable insights. Our exclusive focus on strategy, design, delivery and management of BI solutions allows clients to take full advantage of their data assets. We have extensive BI/DW consulting expertise with deep industry-specific knowledge, and have a proven history of delivering successful enterprise-wide solutions.

### Exclusive Focus

Our business intelligence consultants' focus on BI and DW disciplines allows us to excel in solving the most complex business challenges with intelligently designed and implemented solutions.

### Vendor Neutrality

Our approach allows us to recommend and implement the solution that best meets our client's needs. Claraview has strategic partnerships with all the major and emerging BI and DW vendors.

### Delivery Excellence

We provide high quality BI/DW solutions and transferable knowledge on time and on budget. We bring together both technical competence and business acumen to ensure our client's success.

### Client-Focused Methodology

The Claraview Way is our repeatable, adaptable and transferable approach that brings together both business and IT stakeholders, ensuring end-user adoption and project success.

### Cutting Edge Solutions

Our business intelligence consultants help clients gain insight and analyze big data via mobile intelligence, geospatial BI, data visualization, social media and web analytics.

For more information please give us a call at (703) 269-1500, or visit our website at **Claraview.com**.

**Microsoft Partner**  
Gold Data Analytics