



## TERADATA CODE OF CONDUCT FOR SUPPLIERS

Version: January 2019

The following standards of conduct and principles apply to all Teradata suppliers regarding all of their relevant Teradata-related dealings, activities, products, services and information. Together, these standards and principles comprise the “Teradata Code of Conduct for Suppliers” (also referred to as our “Supplier Code”):

- The Teradata Code of Conduct ([www.teradata.com/code-of-conduct](http://www.teradata.com/code-of-conduct)).
- The Responsible Business Alliance (formerly the “Electronic Industry Citizenship Coalition” or “EICC”) Code of Conduct (<http://www.responsiblebusiness.org/standards/code-of-conduct/>).
- The United Nations (“UN”) Global Compact Principles (<https://www.unglobalcompact.org/what-is-gc/mission/principles>).
- The Teradata Conflict Minerals Policy (regarding Teradata-branded hardware and its components) (at the “Related Links” dropdown at our [Corporate Social Responsibility](#) webpage or at [the Teradata Conflict Minerals Policy](#)).
- The Teradata Modern Slavery and Human Trafficking Statement (<https://assets.teradata.com/resourceCenter/downloads/Teradata-UK-Limited-Modern-Slavery-Statement.pdf>).
- Business-Conduct & Trade-Practices Laws (*i.e.*, all applicable anti-bribery, anti-corruption, anti-money-laundering, anti-fraud, antitrust/competition and import/export-compliance laws, including, to the extent relevant to the supplier, the United States Foreign Corrupt Practices Act (“FCPA”), the United Kingdom’s Bribery Act, and similar such laws of applicable countries) and relevant provision of the Teradata Zero-Tolerance Policy for Bribery, Corruption and Money Laundering (linked from our [Code of Conduct webpage](#), our [Corporate Social Responsibility](#) webpage or at [Teradata Anti-Bribery and Anti-Corruption Policy](#)).
- Data Protection Laws & Standards (*i.e.*, all applicable data privacy, data protection, cross-border data transfer and cyber-security laws, including, as applicable, the EU’s General Data Protection Regulation (“GDPR” - <https://www.eugdpr.org/>), the U.K. Data Protection Act, the California Consumer Privacy Act, and relevant provisions of the Teradata Global Privacy Policy Statement (by selecting the “Privacy” link at the bottom of our homepage at [www.teradata.com](http://www.teradata.com) or at [Teradata Privacy Policy](#)).

### The Teradata Ethics Helpline

Teradata suppliers, their employees, and others may report suspected violations of the Teradata Code of Conduct or Teradata Supplier Code through the Teradata Ethics Helpline. They also may seek guidance and raise questions regarding Teradata-related ethics and compliance issues through that Helpline.



The Teradata Ethics Helpline is accessible around the clock and in multiple languages, it is administered by a third party, and (to the extent permitted by applicable law) it accommodates anonymous and confidential reporting.

The Teradata Ethics Helpline may be reached by telephone at 1-866-455-0993 or online at <https://tdhelp.alertline.com>. The Teradata Ethics and Compliance Office may be reached directly by e-mail at [E&C@teradata.com](mailto:E&C@teradata.com).

### **Administrative Guidelines**

Teradata recognizes that many Teradata suppliers already have their own company codes or standards of conduct, compliance policies, compliance training, and other compliance processes, and are subject to or have agreed, adopted or pledged to comply with laws and the standards and principles of various industry or business codes or standards of conduct (collectively, their own "Ethics & Compliance ('E&C') Programs").

Teradata's approach to administering its Supplier Code is not to impose duplicative processes or necessarily impose the particular word-choices reflected in Teradata's Supplier Code on Teradata suppliers who effectively meet or exceed the standards and principles reflected in the Teradata Supplier Code through the supplier's own E&C Program.

Teradata also recognizes that not all of the standards and principles of the Teradata Supplier Code are necessarily relevant to all Teradata suppliers or to what a particular supplier actually does or does in connection with its supplier relationships with Teradata.

Thus, a Teradata supplier may conform to the standards and principles of the Teradata Supplier Code by either:

- (1) the supplier directly applying and complying with Teradata Supplier Code with respect to the supplier's relevant Teradata-related dealings, activities, products, services and information; or
- (2) the supplier having and effectively implementing its own E&C Program, provided that its E&C Program is no less stringent and no less compliant with laws than the standards and principles of the Teradata Supplier Code with respect to the supplier's relevant Teradata-related dealings, activities, products, services and information.

Each Teradata supplier is required, when requested by Teradata, to confirm in writing or electronically to Teradata that the supplier is aware of the Teradata Supplier Code and certify that the supplier (through either of the means described above) has complied, and will at all times in the future comply, with the standards and principles of the Teradata Supplier Code with respect to all of the supplier's relevant Teradata-related dealings, activities, products, services and information.

Please direct contacts with Teradata regarding this Supplier Code to: Teradata Supply Chain Management, Attn: E. Alan Lord, 714 South Lake Drive, Suite 200, Lexington, SC 29072 (USA) or [alan.lord@teradata.com](mailto:alan.lord@teradata.com).