

Virtual Instructor Led Training Hardware/Software Requirements

Student PC recommendations:

- Pentium II or better
- 128MB Memory
- Internet connection** (cable/DSL)
- Screen size 1024 x 768 or higher
- A browser that supports either ActiveX or Java 5.0 or higher

** It is highly recommended for students to have a hard wired vs. wireless Internet connection. Bandwidth of at least 80kb/s per user is recommended.

Supported Operating Systems

- Windows 2000/XP/2003/Vista/ Windows 7/Windows 2008/Windows 2012
- Mac OS X
- Linux
- Solaris
- FreeBSD

Supported Internet Browsers

- Internet Explorer 6.0 or higher
- Firefox 1.5 or higher
- Safari 2.0 or higher

Connectivity Test

It is necessary to perform a connectivity test to Teradata Education's Virtual Desktop Environment. The connectivity test should be conducted from the physical location of where the virtual training will be attended. On the first day of class, the instructor will provide a unique login ID to each student to access the remote training server.

Click [here](#) to perform the connectivity test.

If you are unable to connect, there is a 99.99% probability it is a firewall issue on the customer's network.

If you need assistance with the connectivity test, please email get-support@readytech.com or call one of the regional Support Desks and identify yourself as a Teradata customer:

US	510-834-3344	(United States)
EMEA	+31-858-880632	(Netherlands)
APC	+61-2-9191-6448	(Australia)